

RAA Account Submitting a Claim



The RAA has a new
online portal.

Log in to your RAA
Account to submit your
claim request easily
through the portal.



Follow these steps to submit your claim:

1. **Log in** to your RAA Account on your desktop or laptop computer.
2. From the main menu, select **Claims**.
3. Click **Make a Claim** to start a new claim request.
4. An online form will open for you to begin your claim request.

Your progress is saved automatically, so you can return and complete it at any time.

5. Once you've completed all mandatory fields and uploaded all required documents, click **Submit**.
6. To track the progress of your claim, return to the **Claims** menu at any time.

Here you can view detail of all submitted claims and check their status.

For information or advice,
contact the friendly team
at the RAA:

Phone:
1800 678 593

Email:
rural.assist@raa.nsw.gov.au

Web:
www.raa.nsw.gov.au