

# Financial Hardship Request Form

If you are experiencing hardship and having difficulty making the repayments on your loan, please contact the RAA to discuss your situation and circumstances – you can contact us directly on 1800 678 596.

Completed Financial Hardship Request Forms should be sent to [recoveries@raa.nsw.gov.au](mailto:recoveries@raa.nsw.gov.au) along with the required supporting documentation.

Please note, for joint loan account holders, applications can be lodged without the consent of all parties. However, you should be aware that if you continue with this request, the information shall be utilised for all accounts you hold with the RAA.

## Section 1 – Borrower's details

*(Please complete all details in this section)*

Full name:

Entity name:

Entity ABN:

Primary phone number:

BP Number:

Email address:

## Section 2 – Type of request

Is this a request for hardship assistance or an extension of a current hardship arrangement?

☐

This is a **new request** for financial hardship consideration (please complete Section 3)

☐

I am seeking an **extension** to a current financial hardship arrangement (please complete Section 4)

### Section 3 – Reason for your hardship

Please nominate the primary reason you are seeking financial hardship consideration:

- |   |   |
|---|---|
| <input type="checkbox"/> Serious illness or injury      | <input type="checkbox"/> Separation or divorce                    |
| <input type="checkbox"/> Unemployment or loss of income | <input type="checkbox"/> Natural disaster                         |
| <input type="checkbox"/> Death in the family            | <input type="checkbox"/> Unexpected expenses or business downturn |

Please provide a brief summary of your reason for requesting financial hardship consideration.

How long ago did your financial circumstances change?

- ☐ Less than 3 months
- ☐ Between 3 and 6 months
- ☐ Between 6 and 12 months
- ☐ More than 12 months ago

Please advise what financial assistance you are seeking from the RAA.

Please advise the length of time you would like to enter a financial hardship arrangement.

- ☐ Less than 3 months
- ☐ Between 3 and 6 months
- ☐ Between 6 and 12 months

## Section 4 – Extension request

Briefly describe any changes since your last request for financial hardship consideration, including detail of when you anticipate you will be able to reinstate contacted loan repayments.

## Section 5 – Information to accompany this request

Please provide copies of the following documents with this form?

- |   |   |
|---|---|
| <input type="checkbox"/> Most recent financial statements and tax returns | <input type="checkbox"/> Listing of aged debtors and creditors          |
| <input type="checkbox"/> Year-to-date management results                  | <input type="checkbox"/> Most recent bank statement for trading account |
| <input type="checkbox"/> ATO integrated client account statement          |   |

In some instances, a full financial assessment may be required, to enable the RAA to assess your position. Depending on your situation, we may ask you to provide additional documents.

## Section 6 – Declaration

By submitting this form, you are applying for financial hardship assistance.

### Applicant 1

Full name:

Position:

Signature:

Date:

### Applicant 3

Full name:

Position:

Signature:

Date:

### Applicant 2

Full name:

Position:

Signature:

Date:

### Applicant 4

Full name:

Position:

Signature:

Date: