

Submitting an RAA Claim

The RAA has a new online portal.
Log in to your RAA Account to submit your claim request easily through the portal.



RAA Account Submitting a claim



Log in to your RAA Account to submit your claims through the RAA portal. Your details are stored securely, so you won't need to re-enter them each time you claim.

1. **Log in** to your RAA Account on your desktop or laptop computer.
2. Select **Claims** from the menu.
3. Click **Make a Claim** to start a new claim request.
4. An online form will open for you to begin your claim request.

Your progress is saved automatically, so you can return and complete it at any time.

5. Once you've completed all mandatory fields and uploaded all required documents, click **Submit**.
6. To track the progress of your claim, select **Claims** from the portal menu.

Here you can view detail of all submitted claims and check their status.



For information or advice, you can contact the team at the RAA:

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